

Resources for Individuals in New York City Affected by Hurricane Sandy

Federal Emergency Management Agency (FEMA)

U.S. Department of Homeland Security
500 C Street Southwest
Washington, DC 20472
Phone: (800) 621-3362
Website: <http://www.fema.gov>

As of 11:00 a.m. on November 8, 2012, FEMA has designated New York City as a federal emergency site and is taking applications for disaster relief assistance. The agency is currently providing mobile walk-in centers in the affected area. The centers will have case workers available to assist individuals and families with their immediate needs. A center will provide assistance for basic needs and also provide referrals to community agencies that are providing services to disaster victims. Individuals may call or visit the website to search for Disaster Recovery Centers nearest to their location. In addition, grants and low-interest loans will be available for disaster victims.

Individuals can also apply for assistance online at <http://www.fema.gov> after an area has been designated as a federal emergency site. When applying, individuals will need to provide their Social Security number, home address, the address of the current location at which they are staying, proof of household income, and a description of items lost. Please visit the website above for additional information about FEMA and/or to apply for assistance.

WNYC Radio

Phone: (212) 433-9692
Website: <http://project.wnyc.org/news-maps/hurricane-zones/hurricane-zones.html>

Individuals may call or visit the website to get the most recent and up-to-date information about current evacuations and closures and general information about the hurricane. For additional information, please call the number listed above.

New York 3-1-1

Phone: 311 or (212) 639-9675
Website: <http://www.nyc.gov/apps/311>

Listed above is the contact information for New York 3-1-1. This agency provides referrals to community agencies that provide shelter, food, and other community services to all families in need. Individuals interested in volunteering may call 3-1-1 or (866) 488-9742 for a list of volunteer opportunities. Individuals may also receive referrals by dialing 3-1-1 from a landline telephone.

MTA New York City Transit

Phone: (877) 690-5116
Website: <http://www.mta.info/nyct>

As of 10:30 a.m. on November 7, 2012, MTA New York City Transit has resumed subway, bus and commuter rail services. For additional updates, please call or visit the website for the most up-to-date information.

LaGuardia International Airport

10205 Ditmars Boulevard
Flushing, NY 11371
Phone: (718) 533-3400
Website: <http://www.panynj.gov/airports/laguardia.html>

JFK International Airport

Van Wyck Expressway
Jamaica, NY 11430
Phone: (718) 244-4444
<http://www.panynj.gov/airports/jfk-airlines.html>

Newark International Airport

1 Brewster Road
Newark, NJ 07114
Phone: (973) 961-6000
Website: <http://www.panynj.gov/airports/newark-liberty.html>

LaGuardia, JFK, and Newark International Airports are all currently open; however, individuals are encouraged to call to contact the airlines directly about flights, schedules, airfares, and delays. For additional information, please call the numbers listed above or visit the websites.

American Red Cross

520 West 49th Street
New York, NY, 10019
Phone: (877) 733-2767
Website: <http://www.nyredcross.org>

The American Red Cross is able to offer referrals for local Red Cross agencies that are operating shelters for individuals displaced by the storm. The shelters' addresses and contact information are listed below. The Red Cross is also accepting donations via phone, Internet, and mail. Case management services are available, and individuals may register at a shelter site. For additional information, please call the number listed above or visit the website.

Suffolk County

- Hampton Bays High School – 88 Argonne Avenue, Hampton Bays
- Sachem East High School - 177 Granny Road, Farmingville
- Brentwood High School Sonderling Building – 52 Third Avenue, Brentwood
- Eastport South Manor Jr. and Senior High School – 543 Moriches Island Road, Manorville

Nassau County

- Nassau Community College – P Building –1 Education Drive, Garden City East
- Levittown Memorial – 150 Abbey Lane, Levittown
- Locust Valley High School – 99 Horse Hollow Road, Locust Valley
- SUNY Old Westbury – 223 Shore Hill Road in Old Westbury
- West Hempstead High School - 400 Nassau Road, West Hempstead
- Glen Cove High School - 150 Dosoris Lane, Glen Cove
- Farmingdale High School – 150 Lincoln Street, Farmingdale

Westchester County

- Lincoln High School – 375 Kneeland Avenue, Westchester
- Albert Leonard Middle School – 25 Gerada Lane, New Rochelle

- Port Chester High School – 1 Tamarack Road, Rye Brooke
- Boys & Girls Club – 351 East Main Street, Mount Kisco

Greenwich, C.T.

- Eastern Middle School – 51 Hendrie Avenue, Greenwich, CT

Animal Care & Control of NYC

11 Park Plaza, Suite 805
 New York, NY 10007
 Phone: (212) 442-2076
 Website: <http://www.nycacc.org>

Animal Care & Control of NYC has information on lost and found animals retrieved by evacuation within New York City, as well as information about shelters for large and small animals during the evacuation process. Please note that all New York City evacuation shelters are pet friendly. Individuals are encouraged to call first to verify that space is available for the animal. For additional information, please call the number listed above or visit the website.

Google Crisis Map

Website: <http://google.org/crisismap/2012-sandy>

In the wake of Hurricane Sandy, Google has created an interactive map which allows the user to locate continuing power outages, fuel inventory status, shelters, and food store information.

Feeding America Food Bank Locator

Website: <http://feedingamerica.org/foodbank-results.aspx>

The Feeding America Food Bank Locator helps you find a food bank operating in your local area.

Telephone Helplines

- **SAMSHA's Disaster Distress Helpline** - Call 1-800-985-5990 or Text TalkWithUs to 66746 and TTY for Deaf/Hearing Impaired: 1-800-846-8517.
- **Questions about Government Services** - Call 1-800-FED-INFO (1-800-333-4636) if you have questions about government services, but don't know what agency to contact.
- **American Red Cross** - Call 1-800-RED-CROSS (1-800-733-2767) for information on evacuation, shelter, and assistance.
- **National Suicide Prevention Lifeline** - Call 1-800-273-TALK (1-888-628-9454 for Spanish-speaking callers).
- **Centers for Disease Control and Prevention** - Call 1-800-CDC-INFO (1-800-232-4636), TTY 1-888-232-6348, for information on preventing illness and injury. Available 24/7 in English and Spanish.
- **National Response Center** - Call 1-800-424-8802 to report oil, chemical, or hazardous substance releases or spills.
- **USDA Meat and Poultry Hotline** - Call 1-888-MPHotline (1-888-674-6854) or e-mail mph hotline.fsis@usda.gov.
- **Federal Deposit Insurance Corporation (FDIC)** - For lost bank records, ATM cards, to reach your bank and more, call 1-877-ASK-FDIC (1-877-275-3342) or TDD 1-800-925-4618.
- **National Center for Disaster Fraud (NCDF) Hotline** - Call 1-866-720-5721
- **Small Business Administration Business Disaster Loans** - Call 1-800-659-2955 or TTY 1-800-877-8339 for business disaster loan program information.

